

My Anthem can provide you with access to health insurance costs and help you understand your health insurance usage.

Keep in mind that the My Anthem site seems to work best when using Internet Explorer as your browser.

You can access My Anthem by going to <http://anthem.com> or by going to the Employee Links on our district home page, then selecting the HR Links option, and then selecting My Anthem from the links on the left menu bar.

When you go to the My Anthem site you will see the page below. If you have already registered, you can simply click on the Login button. If you have not registered, then click on the "Register" button.

The screenshot shows the Anthem website homepage. At the top left is the Anthem logo with a cross and shield icon. To the right is a "Contact Us" button. Below the logo is a navigation menu with links for Visitors, Members, Brokers & Producers, Providers, and Employers. The main banner features a smiling woman and the text "Welcome to Anthem Blue Cross and Blue Shield". Below this is a "To enter site, click here:" section with a "Select a State" dropdown menu and an "Enter" button. To the right of the banner is a "Need Insurance?" section with a "Get a Quote" button. Below the banner are three main sections: "Register Now" with a "Register" button and a red arrow pointing to it; "Login" with a "Login" button and a red arrow pointing to it; and "Find a Doctor" with a list of options (Open Road, Medicare Eligible, en Espanol, 360 Health) and a "Need to find a Doctor or Hospital? Check the Online Provider Directory." link. Below these sections are two callout boxes: "If you have never registered, do so with this button." pointing to the Register button, and "If you already have a login, just click the 'Login' button." pointing to the Login button. At the bottom of the page is a footer with links for About Us, Privacy Statement, Terms of Use, Careers, Associates, and Press Room.

Once you have logged on, you can go to My Claims to see your medical claims or pharmacy claims. This will allow you to see what the doctor or pharmacy charged, what the insurance paid, any provider “discount” (shown on your EOB as provider responsibility), and what your responsibility was.

The screenshot shows the MyAnthem website interface. At the top left is the MyAnthem logo with a "Welcome" message. To the right are navigation links for My Profile, Contact Us, Help, and Logout. Below this is a dark navigation bar with buttons for Overview, MyPlans, MyClaims, Provider Finder, MyPharmacy, 360° Health, and MyOptions. A red arrow points to the MyClaims button. A white callout box with a black border contains the text: "Once you have logged on you can go to My Claims to see your medical or pharmacy claims". Below the navigation bar is a "Message Center" section with a "You have" notification. To the right is a "MyAnthem Overview" section featuring an image of a woman holding a baby. Below this is a promotional banner for NextRx Mail Service Pharmacy. At the bottom, there are two banners: "360° Health" and "Make informed healthcare".

MyAnthem™
Welcome

My Profile Contact Us Help Logout

Overview MyPlans **MyClaims** Provider Finder MyPharmacy 360° Health MyOptions

Message Center

MyAnthem™ Overview

Once you have logged on you can go to My Claims to see your medical or pharmacy claims

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Things

- > [Find A Provider](#)
- > [MyOptions](#)
- > [Download Forms](#)
- > [Manage My Profile](#)
- > [Print Temporary ID Card](#)
- > [Request ID Card](#)
- > [View Benefits:](#)
Medical, Pharmacy, Dental, Vision
- > [View and Submit Other Insurance](#)
- > [View Claims and Eligibility History](#)

The NextRx Mail Service Pharmacy is the most convenient and cost-effective way to get your prescription medications. Save Gas. Save Time. Save Money. Switch to NextRx Mail Service Pharmacy today. [Learn more now.](#)

360° Health

Make informed healthcare

Select “Medical Claims” to view your medical claims or “Pharmacy Claims” to view your pharmacy claims. You can search by date range to view claims.

The screenshot shows the MyAnthem website interface. At the top left is the MyAnthem logo with the text "Welcome [username]". To the right is the Anthem logo. Below the logo is a navigation bar with links for "My Profile", "Contact Us", "Help", and "Logout". A secondary navigation bar contains tabs for "Overview", "MyPlans", "MyClaims", "Provider Finder", "MyPharmacy", "360° Health", and "MyOptions". The "MyClaims" tab is active, displaying a sidebar menu with "My Claims" and sub-links: "Medical Claims", "Pharmacy Claims", "Referrals & Authorizations", and "Other Insurance Information". Below this is a "Quick Links" section with "Download Claim Forms" and "File an Appeal". A "Need Help" section contains "Contact Us" and a link to the "Glossary". The main content area is titled "My Claims" and contains a callout box with the text: "Select 'Medical Claims' to search for and view your medical claims or 'Pharmacy Claims' to search for and view your pharmacy claims." Below the callout box, there is a list of links: "Medical Claims", "Pharmacy Claims", "Referrals & Authorizations", and "Other Insurance Information".

The data displayed for medical or pharmacy claims is slightly different and you may need a calculator to add things up, but you can get a quick overview for cost comparison or to compare health insurance plans.

For Medical Claims:

The screenshot shows the 'My Claims' search interface. At the top, there are navigation tabs: Overview, MyPlans, MyClaims (selected), Provider Finder, MyPharmacy, 360° Health, and MyOptions. Below the tabs, the page title is 'My Claims / Medical Claims' and 'Medical Claims'. The search section is titled 'Select Member and Service Date(s)'. It contains three input fields: 'Member Name', 'Start Date (mm/dd/yyyy)' with the value '05/05/2007', and 'End Date (mm/dd/yyyy)' with the value '05/05/2009'. A red arrow points to the 'Search' button. A callout box with a white background and black border contains the text: 'Fill in the search box with the appropriate information and press the search button'. To the right of the search section is a 'Quick Links' sidebar with links for 'Benefit Used' and 'Download'.

Summary of charges:

The screenshot shows the 'Medical Claims' results page. At the top, there are search filters for 'Start Date (mm/dd/yyyy)' (05/05/2007) and 'End Date (mm/dd/yyyy)' (05/05/2009), and a 'Search' button. A callout box says: 'There may be more claims than displayed on this page. You can "View All" or go group by group.' Below the search filters, it says 'We have found 24 medical claims between 05/05/2007 and 05/05/2009 for [redacted]'. The main content is a table of medical claims. The table has columns: Claim Number, Service Date(s), Provider Name, Total Billed, Amount Paid, Member Responsibility, Processed Date, and Actions. The table shows 5 rows of data. Below the table, there are three callout boxes with arrows pointing to specific columns: 'What the provider charged' points to 'Total Billed', 'What the insurance paid' points to 'Amount Paid', and 'What you paid' points to 'Member Responsibility'. At the bottom of the page, there is a footer with links: 'About This Site', 'Privacy Statement', 'Terms of Use', 'HIPAA Info', and 'Logout'.

Claim Number	Service Date(s)	Provider Name	Total Billed	Amount Paid	Member Responsibility	Processed Date	Actions
09093E780100	03/23/2009 - 03/23/2009	[redacted]	\$355.00	\$194.00	\$20.00	04/04/2009	View Details
09050ECD1100	02/13/2009 - 02/13/2009	[redacted]	\$121.00	\$54.00	\$20.00	02/20/2009	View Details
09035E6A6D00	01/26/2009 - 01/26/2009	[redacted]	\$355.00	\$194.00	\$20.00	02/05/2009	View Details
09005E8E7E00	12/29/2008 - 12/29/2008	[redacted]	\$100.00	\$80.00	\$20.00	01/06/2009	View Details
08343EF97B01	12/03/2008 - 12/03/2008	[redacted]	\$21,800.00	\$3,584.48	\$675.52	02/27/2009	View Details

Pharmacy search page is a bit different and prints a default search to start with. You can modify the search range up to 18 months. The grand total for each column for the period selected will be shown at the bottom of the column

[My Claims](#) → Pharmacy Claims


Pharmacy Claims

Select Patient : [Patient Name]

Select New History Summary

Mail Retail All

Sort History By CLAIM DATE

From : 

To : 

[View History Summary](#)

[View Printable Version](#)

[Reset](#)

The information below shows your paid claims for the current calendar year. The claims listed were processed in accordance with your benefits. You can change the date selection above to view up to 18 months of history. You can select a prescription Rx Number below to review detailed claim information or select a medication name to view detailed drug information. If you have filed a paper claim with us directly, please note that all information associated with paper claims is highlighted in blue.

? Rx #	? Medication / NDC #	? Rx Type / Pharmacy	Prescribing Physician	Quantity	Days Supply	? Claim Date	? Rx Cash Price	? Member Paid Amount	? Benefit Savings
0646558		Retail / WALGREEN DRUG STORE		16	30	04/23/2009	\$69.99	\$10.00	\$59.99
0647898		Retail / WALGREEN DRUG STORE		10	30	04/20/2009	\$230.99	\$20.00	\$210.99

5/5/2009